

## Why Choose Us

Not all hospices are the same. Heart of Hospice is unique for several reasons:

- ♥ We were started by nurses who emphasize that the patient and family come first.
- ♥ We have the most experienced caregiver staff.
- ♥ We schedule the number of visits based on your needs, not our schedule.
- ♥ We take time as needed with our patients and families.
- ♥ We promote the emotional bonds that occur between caregivers and patients.
- ♥ We will provide visits as needed 24/7 rather than only instructing over the phone.



Executive Director:

Jodi Goatcher, BSN,RN,CNP

**541-386-1942**

For more information about us, our team of Caregivers, grief support , frequently asked questions, or detailed discussions about our services, please visit us on-line at [www.HeartOfHospice.Org](http://www.HeartOfHospice.Org) or call our office at 541-386-1942.

The Non-Profit Heart of Hospice Foundation supports all Hospice patients in the community through its Mission of supporting Heart to Heart Care and providing emotional and financial support to Hospice patients and families in need.

For more information about volunteer opportunities or how to donate, visit us at [www.HeartOfHospiceFoundation.Org](http://www.HeartOfHospiceFoundation.Org)

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# Heart of Hospice

## Heart to Heart Care ©



Enclosed is information about how to determine if a patient is eligible for Hospice care, its cost, and the many services included.

*Serving the Columbia Gorge*

**541-386-1942**  
**888-882-1942**

## Heart of Hospice Services

### Physician Services

- ♥ Coordinated care between patient's personal physician and our Medical Director
- ♥ Our Medical Directors have a special interest in Palliative Care and Pain Management

### Nursing Care

- ♥ Scheduled visits at your convenience
- ♥ Experts in pain management and symptom management

### Social Services

- ♥ Counseling, on-going support and education

### Home Health Aides/Homemakers

- ♥ Personal Care, Pampering
- ♥ Light housekeeping

### Chaplain

- ♥ Non-Denominational visits, when requested, specializing in end of life issues
- ♥ Assists with spiritual needs

### Bereavement

- ♥ Helps patients and their families cope with grief and loss
- ♥ Support to families for 13 months following the death of a loved one

### Trained Volunteers

- ♥ Physical, emotional, and social support to patients and loved ones

### Medicines/Equipment & Supplies

- ♥ Related to diagnosis, comfort medicines
- ♥ Hospital beds, wheel chairs, oxygen, etc.
- ♥ Bandages, dressings, catheters, etc.

## What Does Hospice Cost?

Hospice care is covered 100% by Medicare, Medicaid, and most private insurance plans.

Heart of Hospice's goal is to never turn a patient down based on their ability to pay.

The availability of Medicare/Medicaid or private insurance is not a criteria for admission to Heart of Hospice.

We can do no great things, only  
small things with great love –

*Mother Theresa*

Heart of Hospice is committed to the idea that Hospice isn't about dying, it's about living and making each journey the best it can be.

Hospice doesn't give us the power to shorten or prolong life, just the power to live it as you choose.

Hospice care can be received in the home, an assisted living facility or a skilled nursing facility.

**Heart of Hospice is Medicare/Medicaid Certified**

**Member, National Hospice and Palliative Care Organization (NHPCO)**

**Member, Oregon Hospice Association (OHA)**

## Why Choose Hospice Care?

Hospice care is palliative (comfort) care rather than curative care. Our treatment focuses on relieving suffering and improving the quality of life for seriously ill patients and their families.

Hospice isn't about giving up hope, it is about living life to it's fullest, the final act of living well.

Our Heart to Heart Care puts our philosophy of treating the whole person and their family, and our commitment to easing them through a difficult life transition, into practice.

Heart of Hospice is on-call 24 hours a day for our patients and their families.

## How Are Services Requested?

Referrals may be made to the Hospice program by the patient's physician, by the patient or family, or by any caregiver.

Hospice is appropriate for patients with a life expectancy expressed as months, rather than years.

Both the patient and their primary care physician must approve the referral to Hospice before services can be provided.

Call for a free consultation, even for referral at a later time.